

**Bakewell Medical Centre - Patient Participation Group**  
**MINUTES**  
**Tuesday 2nd June 2015**

In Attendance: Pat Lunn (PEL) - Chair  
Nick Derbyshire (ND) - Practice Manager  
Nicky Turner - Minutes  
Sandra Watkiss (SW), Philippa Lloyd (PL), Tanya Ralph (TR),  
Gill Roberts (GR), John Riley (JR), Wendy Riley (WR),  
David Walker (DW), Michael Hall (MH), Dan Zamoyski (DZ)

Apologies: Sue Bull, Shaun Snow, Tracey White

**Minutes of Last Meeting**

Agreed

**Presentation - Emma Richards, Blythe House Hospice**

Emma introduced herself and two other representatives, Jane Button and Louise Furmiston. Jane Button explained that she was in a new post McMillan Farming Life working with Blythe House Hospice. It is a service to support people diagnosed with cancer in rural areas. The service will cover the High Peak to provide telephone support and information reaching out to people who are unable to get out. It will also offer home help. They will be at the Agriculture Centre every 2 weeks along with Living Well. Jane would like to come back to a future PPG meeting when she has been in post.

Emma, Macmillan Information and Support Facilitator, explained that Blythe House Hospice offer a living well and specialist palliative care services and support at the only day hospice in the High Peak.. Blythe house has much to offer anyone affected by cancer or other life-threatening illness and also their families and carers. They offer a wide range of free and confidential specialist palliative care services and support within a tranquil environment where everyone is encouraged to be themselves and find positive ways of coping in difficult and stressful times. A team of skilled and experienced healthcare professionals and volunteers who provide the opportunity, on a one to one or group basis, for people to make informed choices about their life - maximize their quality of life and help them 'live well' with serious illness. Living Well services provide specialist palliative care, support and information at any stage of the journey from diagnosis and throughout treatments into a return to improved health or end of life care. The Counselling Services offer confidential help for adults, children and young people coping with life threatening illness and bereavement. Emma also explained that access is easy and people can either phone or email Blythe House or drop into the information and support centre between 10am and 4.30pm Monday to Friday. Patients will also be directed to other support services such as Breast Friends and High Peak Prostate Cancer Support Group. There are volunteer drivers who can pick up people and take them to Blythe House. Blythe House works closely with Ashgate Hospice and Helen's Trust. PL suggested that some leaflets be put in the waiting room to let patients know of the support available and also some information in the autumn newsletter.

The name of the service Blythe House Hospice was raised by PPG members as they thought this could be misleading. Blythe House Hospice is a day service and not residential. It was

suggested the name be changed to Blythe House Day Hospice. ND to raise with Dr Love.

**Action:**

PL to arrange information in waiting area  
ND to discuss with Dr PL

**Feedback re CQC Inspection**

ND explained that the CQC Inspection took place on the 12th May 2015. There were 5 inspectors in total. They were given a presentation at the beginning of the day and then asked various members of staff questions and double checked with other members of staff. Members of the PPG also attended and were also asked questions. The report should be out 10 days after the inspection but nothing has been received to date. Other local Practices have had to wait some months in many cases for their reports so the timescales may be somewhat longer than suggested.

**Bakewell/Tidewesll Merger Plans**

ND explained that both Bakewell Surgery and Tidewesll Surgery are to retain their own identity and contracts and that the partners of BMC and Tidewesll would all become partners of each individual Practice. The merger of both surgeries will make the surgery the biggest Practice in the Dales. The Practice Manager of Tidewesll, Jane, will remain at Tidewesll and ND will remain in situ. The Dispensary managers from Tidewesll and BMC are working together. There are plans for cross cover at all levels in due course.

**Plans for PPG Patient Survey**

ND questioned whether the PPG were planning on carrying out another Patient Survey. Last year the patient survey was carried out in respect of the Flu Clinic. It was suggested that a survey be carried out in respect medication wastage/cost, 'Managing Medicines' and making patients aware of the cost and that the bill comes back to the surgery..

**Any Other Business**

**PPG mailing list** - DZ asked about the mailing list for PPG members. There was an email sent out to all PPG members and there were no objections. It was agreed that a PPG email list be sent to all PPG members.

**Action:**

NT to email PPG

**NDPPG Network Meeting**

DZ - The next meeting for the PPG Network Meeting is 15 July 2015 and then the 14 October 2015 at the Agriculture Centre from 6-8pm and members from BMC PPG are encouraged to attend.

**Re-use of Medication**

DZ suggested looking into a cost estimation of unused drugs to be brought to the next meeting,

**Action:**

PPG members

**DICE**

DZ -asked the PPG members if they were aware of DICE - Dales Integrated Care Evidence

**FIRST**

DZ - asked PPG members if they were aware of FIRST - Falls First Response Services Team, who attended a BMC Quest meeting.

**Jo Blackburn**

ND on behalf of Sue Bull reported that Jo Blackburn - who attended a past PPG meeting has now got 35 volunteers and both patients and volunteers are happy.

**Date and Time of Next Meeting**

Tuesday 8th September 6.30pm